

## Account Opening Procedures

### Account Opening Procedure

Download the relevant Account Opening Application Form – Supplier, Customer or Individual  
Email us the completed Account Opening Application Form and supporting documents

For mined gold, additional forms to be completed

KYC, Risk Analysis and Screening

Risk & Compliance Committee Approval

Finalize Commercial Terms

Execution of Legal Agreements (if applicable)

Confirmation of account opening for the approved business activity

Ongoing transactions

Risk Analysis and Screening at-least once within 6 months of account opening

Please fill out the form in its entirety, save and email to [compliance@agaone.com](mailto:compliance@agaone.com). We will review and get back to you on how to finalize the process.

We only accept documents in English.

The list above are basic minimum requirements, we may request for additional supporting documents if deemed necessary during the account opening procedure.

Please be informed that documents and information including the company, shareholders, beneficial owners, and person/s who will operate the account are processed and checked against the World-Check Solutions database and other third-party due diligence software and service providers as part of our compliance procedure

For further assistance and clarification, please contact the Compliance Department by phone at +1 212 278 0012 or by email at [compliance@agaone.com](mailto:compliance@agaone.com).

AGAONE reserves the right to reject or deny an application without disclosing the reason.

You can view our Client Acceptance and Overview Policy from the attachment